

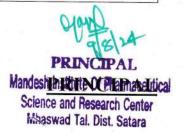
STUDENTS' GRIEVANCE and REDRESSAL COMMITTEE (SGRC)

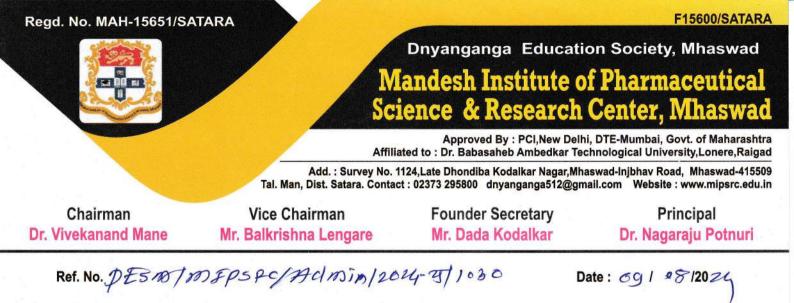
Students can contact the SGRC in several ways, including: Visiting the committee members in person, Sending a written grievance, and Emailing the committee officer or principal. To look into the complaints lodged by any student, and judge its merit. The SGRC is also empowered to look into matters of harassment.

Mandesh Institute Of Pharmaceutical Science And Research Centre, Mhaswad Here With Students' Grievance and Redressal Committee (SGRC) In The Year 2019 To Till Date Updated.

| Sr. No. | Name of Committee Member | Designation in the Institute | Position in SGRC |
|---------|--------------------------|------------------------------|------------------|
| 1. | Dr. Nagaraju Potnuri. | Principal | Chairman |
| 2. | Mr. A. B. Waghmode | Associate professor | In Charge |
| 3. | Mr. B. N. Bangar | Associate professor | Member |
| 4. | Mr. N. S. Patole. | Associate professor | Member |
| 5. | Mrs. R. U. Gorad | Associate professor | Member |
| 6. | Mrs. S.G. Sonwalkar | Assistant professor | Member |
| 7. | Mr. M. S. kale | Librarian | Member |
| 8 | Mr. V. D. Mahanur | Register | Member |
| 9 | Mr. A. A. Mulla | 0.5 | Member |
| 10. | Mr. D. P. Virkar | Non- Teaching Staff | Member |







STUDENTS' GRIEVANCE and REDRESSAL COMMITTEE (SGRC)

Objective

The objective of the SGRC is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. A SGRC should be constituted for the Redressal of the problems reported by the Students of the College with the following objectives:

Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.

Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized. Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.

Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises. Advising all the Students to refrain from inciting Students against other Students, teachers and College administration advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason. To investigate the cause of grievances. To ensure effectual solution to the online submitted grievances by stakeholders like students, faculties and parents.

Responsibilities of the committee

The above committee maintain a register and record all the complaints received online and offline from the aggrieved students and call immediate meeting to address the complaint immediately after receipt of the complaint. We have an online portal where any aggrieved student may submit an application seeking Redressal of grievance. On receipt of an online complaint, the institution refers the complaint to the appropriate Grievance Redressal Committee along with its comments within 15 days of receipt of complaint on the online portal. The Grievance Redressal Committee, as the case may be, fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student. An aggrieved person appears either in person or authorize a representative to present his/her case. If the concerned student is not satisfied with the decision of the College Grievance Redressal Cell (CGRC) then he/she can appeal before the University Grievance Redressal Cell (UGRC) which comes under Department of Students' Development within 30 days. Suggestion boxes have been installed in the institutions to the trace integrities and the aggrieve complaints in case student doesn't want to reveal his identity.

Function:

Receiving and investigating written and signed complaints from students. Making recommendations for action to the relevant authorities. Taking action against complained and are being are found to be backeds that is starting a conflict-free atmosphere and healthy student-teacher relationships Helping students respect each other and develop tolerance

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